MASS EN 1.2: C73

A Community Guide to Energy Resources

A Comprehensive Listing of Energy Services in the Commonwealth of Massachusetts

UMASS/AMHERST
312066 0273 8178 9

GOVERNMENT DOCUMENTS COLLECTION
SEP 21 1988
University of Massachusetts Depository Copy

Produced by The Massachusetts Executive Office of Energy Resources

Michael S. Dukakis
Governor

Sharon M. Pollard
Secretary

The Commonwealth of Massachusetts
Executive Office of Energy Resources
100 Cambridge Street, Room 1500
Boston, Massachusetts 02202

Dear Friend: July 1988

The Massachusetts Executive Office of Energy Resources (EOER) is pleased to present this 1988 COMMUNITY GUIDE TO ENERGY RESOURCES.

The EOER oversees the energy policies and the majority of the energy programs in the Commonwealth. In this role, it serves as the focal point of requests for information on the many different energy programs and services offered throughout Massachusetts. With this updated guide, EOER is providing a comprehensive directory of the many public and private organizations which provide some type of energy service in Massachusetts.

In preparing this guide, special emphasis was placed on addressing the specific energy needs of the average energy consumer, such as homeowners and small businesses. The guide was designed to provide energy consumers with easy access to the person or the agency which can best assist them with their energy needs. Furthermore, this guide should encourage greater utilization of available energy programs and services by increasing consumers' awareness of the specific services that are available.

This guide has been divided into four separate sections. Section One is a listing of federal energy programs that are available directly to consumers. In Section Two, all of the energy programs administered by the state are listed, along with a section on state tax incentives for renewable energy investments. Section Three contains information on the various energy conservation programs that are offered by utility companies in Massachusetts. Finally, Section Four contains a list of the many local, nonprofit, public and private energy information, education, research, assistance and service agencies in Massachusetts. The information for the guide was compiled from organizations which responded to an EOER survey. All information is current as of July 1988.

Energy costs are not as high as they were in the 1970's, but they still represent a significant part of every household's and business' budget. Improving the efficiency of our energy use is — and will continue to be — the focus of EOER's energy policies and programs. Therefore, I encourage you to make good use of this guide as a means of controlling — and perhaps even reducing — your energy costs, and of enhancing the efficient use of our available energy resources.

Sincerely,

Sharon M. Pollard
Secretary of Energy Resources

Table of Contents

Part I:
Federal Energy Programs 3
Part II:
State Energy Programs 5
Part III:
State Tax Incentives 9
Part IV:
Utility Conservation Programs 11
Part V:
Local Energy Programs and Services 17
Barnstable County 17
Berkshire County 18
Bristol County 19
Dukes County 19
Essex County 20
Franklin County 21
Hampden County 21
Hampshire County 22
Middlesex County 23
Nantucket County 25
Norfolk County 25
Plymouth County 26
Suffolk County 26
Worcester County 29

Federal Energy Programs

Introduction

The federal government has several energy related programs, most of which are funded by the federal government but are administered by state or local governments, or private organizations. The programs which are administered at the local level are listed in this guide under the location of the organization that has the direct consumer contact. This section covers only those energy programs which are administered directly by federal agencies. The programs are listed in alphabetical order.

Please note that the list of federal energy related programs set out below is based on information available as of July 1988. This list is subject to change as revisions are made to the federal budget, federal statutes, or federal regulations.

If you have any questions about any of these programs contact:

United States Department of Energy (DOE)
Boston Support Office
10 Causeway Street
Boston, MA 02222-1035
(617) 565-7700

Conservation and Renewable Energy Inquiry and Referral Service (CAREIRS)

P.O. Box 8900
Silver Spring, MD 20907
(800) 523-2929

This service provides information on the full range of energy conservation and renewable energy technologies, including: active and passive solar, solar thermal, photovoltaics, wind, biomass, alcohol fuels, hydroelectricity, geothermal, and ocean thermal energy. In addition, the service maintains contact with a nationwide network of public and private organizations that specialize in highly technical or regionally specific energy information.

National Appropriate Technology Assistance Service (NATAS)

United States Department of Energy
P.O. Box 2525
Butte, MO 59702-2525
(800) 428-2525

This service offers three primary services which are designed to help consumers implement energy saving appropriate technologies: (1) tailored information responses, (2) engineering and scientific technical assistance, and (3) business technical assistance.

National Energy Information Center

United States Department of Energy
Information Referral Division
P.O. Box 1300
Oak Ridge, TN 37831
(615) 576-1301

This center provides statistical and analytical energy data, information, and referral assistance for government agencies, the private sector, and the general public. Information specialists for specific energy sources provide personalized service in responding to energy inquiries. The Center distributes Energy Information Administration (EIA) publications.

Office of Energy Related Inventions

National Bureau of Standards
Building 202, Room 209
Gaithersburg, MD 20899
(301) 975-5500

Contact: Mr. George Lewett

This office identifies, evaluates, and supports promising energy related inventions and innovative technologies, particularly those which are submitted by individuals and small businesses. The purpose of the program is to provide an opportunity for independent inventors and small businesses, with promising energy related inventions, to obtain federal assistance in developing and commercializing their inventions.

Small Business Innovation Research Program (SBIR)

SBIR Program Office
United States Department of Energy
Washington, D.C. 02545
(301) 353-5867

Contact: Gerry Washington

The objective of this program is to strengthen the role of small innovative firms in the areas of research and development. Successful proposals from small firms (approximately 100 per year) may receive up to $50,000 to explore the feasibility of their ideas. Up to $500,000 may be available in a second phase of the program for the development of those ideas with the greatest potential. The Department of Energy expects to issue the next SBIR solicitation in the late fall of 1988.

State Energy Programs

Introduction

The Commonwealth of Massachusetts has many energy programs which are administered by different state agencies. Most of the programs which directly serve consumers are administered by either the Executive Office of Energy Resources (EOER) or the Executive Office of Communities and Development (EOCD). The programs listed in this section are current as of July 1988, but like the federal programs described in the previous section, the Commonwealth's energy effort is constantly subject to change. Many of these changes will be in response to federal energy program funding changes. Other changes may be made in response to revisions in the state budget or to changes in individual agency program priorities.

Executive Office of Energy Resources (EOER)

For further information about any of the programs listed below, contact the person listed in that program's description at:

Executive Office of Energy Resources
100 Cambridge Street
Room 1500
Boston, MA 02202
(617) 727-4732

EOER also has a regional office in Western Massachusetts at:

436 Dwight Street
Room 301
Springfield, MA 01103
(413) 784-1160

Alternative Energy Property Program (AEPP)

Summary of Program: Under this program, funds are distributed to public entities for the design, development, and construction of cost-effective alternative energy projects. Energy technologies that are eligible for funding include: solar thermal, wood, wind, hydropower, passive solar (including multifamily passive solar) and photovoltaic (solar electricity) applications. These funds are available for projects on public facilities that are owned by municipalities, counties, regional school districts or public housing authorities.

Contact: Barbara Dowd

Boiler Improvement Program

Summary of Program: This program offers intensive two-day seminars to businesses and other large boiler operators to demonstrate opportunities for energy cost savings through boiler equipment retrofits and improved maintenance practices.

Contact: Cliff Sullivan

Circuit Rider Program

Summary of Program: This program is available to municipalities and school districts with a population of 10,000 or under in Worcester, Hampshire, Franklin, Hampden, and Berkshire Counties. The Circuit Rider Program provides assistance to eligible communities in applying for state and federal energy program funds and in developing energy operation and maintenance plans. For municipalities and school districts with a population of 5,000 or under, the Circuit Rider Program also provides assistance in completing technical energy audits, advice on the need for technical audit updates, and help in evaluating technical audit proposals. The Circuit Rider Program also provides assistance in preparing bid specifications.

Contact: John Bevelaqua

Energy Advisor Service (EAS)

Summary of Program: This program offers individualized site-specific technical analyses to businesses to assist them in identifying energy saving opportunities. The Energy Advisors are experienced private sector energy analysts and engineers under contract with EOER. The Energy Advisors analyze energy saving opportunities ranging from process recommendations to cogeneration. This program is intended to assist manufacturers whose energy costs are a significant portion of their operating costs. EOER will pay over 80% of the cost of the technical assistance provided. The client pays only $100 per day.

Contact: Laura Merrill

Energy Audit/Energy Conservation Improvement Program

Summary of Program: This program provides grants to fund engineering studies and to implement energy conservation measures in facilities which are owned by public entities, such as local and county governments, regional school districts, and public housing authorities. This program requires the municipalities and school districts to repay to the Commonwealth 30% of the grant over a period of no more than 10 years. The purpose of this program is to provide direct financial aid to allow a public entity to participate in energy saving activities which will result in reduced public energy budgets. This program is only available to public institutions when funds are available.

Contact: John Bevelaqua

Energy Conservation Service/Residential Conservation Service

Summary of Program: This is a statewide residential energy conservation program which is mandated by federal and state laws. The program requires all gas and electric utilities to provide energy audits and other related services to their customers.

Contact: Diane Daily

Home Energy Assistance Team (HEAT)

Summary of Program: The Home Energy Assistance Team (HEAT) program enables Massachusetts homeowners and tenants, with annual incomes up to $75,000, to receive interest free loans for making energy conservation improvements to their homes. HEAT pays up to $4,000 in interest charges on a conventional loan of up to five years in duration. Among the energy measures which are eligible for HEAT funding are: attic, wall and floor insulation; replacement or repair of heating systems; purchase and installation of high efficiency hot water systems, including solar; window and door improvements; and weatherstripping. To be eligible, HEAT applicants must contact the program before having the energy improvements done. Information and counselling on energy conservation are also available from the regional organizations designated to operate the HEAT program. Free brochures on energy conservation measures are available upon request. In the fall of 1988, the HEAT program will be expanded to improve the coverage of multifamily residential buildings. For information on HEAT call 1-800-351-0077.

Contact: John Manning

HVAC Improvement Program

Summary of Program: This program offers intensive seminars to the operators of large heating, ventilation and air conditioning (HVAC) systems to demonstrate energy saving opportunities through HVAC maintenance, adjustments, and retrofits.

Contact: Cliff Sullivan

Information and Referral

Summary of Program: EOER provides written publications on all current EOER programs and on a wide range of energy issues through its public information office.

Contact: Gillian Gansler

Institutional Conservation Program

Summary of Program: This is a federal program, which is administered by EOER, which provides matching grants to public and private nonprofit schools and hospitals. The grants are used to fund technical engineering studies on eligible buildings and to implement the energy conservation measures identified in those studies. Due to limited funding, this program is very competitive. The purpose of the program is to provide non-taxpaying institutions with the financial incentives to make energy conservation investments and to ultimately reduce their energy budgets.

Contact: Howard Bernstein

Massachusetts Photovoltaic Center

The Massachusetts Photovoltaic Center is a division of EOER which promotes the use of photovoltaic (solar electricity) technology. Providing a host of services and programs, the Massachusetts Photovoltaic Center is a one stop center for consumer, purchasing, and technical information about photovoltaic technology and its many applications. The Center is comprised of a Demonstration Division, a Technology and Training Service, an Export Assistance Division, and a Financial Services Section.

Contact: Jane M. Weissman
Massachusetts Photovoltaic Center
One Massachusetts Technology Center
3rd Floor
Logan International Airport
East Boston, MA 02128
(617) 567-2864

Nonprofit Energy Efficiency Program

Summary of Program: Beginning in the fall of 1988, EOER will offer a new program which will provide energy conservation services to buildings which are owned or operated by many nonprofit, tax-exempt entities. The services planned include: energy conservation audits of individual buildings, the development of an energy management plan for the organization, and financial assistance for the implementation of the recommended energy conservation measures.

Contact: John Manning

Policy Unit

EOER's Policy Unit performs research and analyses to formulate the state's energy policy. The unit has information available on electricity, natural gas, and petroleum issues, and is responsible for forecasting the Commonwealth's energy needs. The unit also enforces the Commonwealth's Appliance Efficiency Standards Law.

Contact: Mary Beth Gentleman

Energy Facilities Siting Council

100 Cambridge Street
Room 2109
Boston, MA 02202
(617) 727-1136

This is a state regulatory entity that is chaired by Massachusetts Energy Secretary Sharon M. Pollard. The Council is responsible for reviewing the supply plans and demand forecasts for all of the Commonwealth's electric and gas utility companies, and for approving the siting of all major energy generating and transmission facilities in Massachusetts. The public may intervene in Siting Council cases and all Council meetings are open to the public.

Contact: Robert Shapiro

Executive Office of Communities & Development (EOCD)

For further information about any of the programs listed below, contact the person listed in that program's description at:

Executive Office of Communities & Development
Office of Energy Conservation
100 Cambridge Street
Room 1303
Boston, MA 02202
(617) 727-6964

Weatherization Assistance Program (WAP)

Summary of Program: This is a program, funded by the federal and state governments, which is designed to help individuals and families who have very limited incomes to reduce their fuel bills and to save energy. Eligibility is based on the total household's income and family size, and is available to both homeowners and renters. The WAP program provides up to $2,000 per unit in materials and labor for the purchase and installation of energy conservation measures, including weatherstripping, insulation of attics and sidewalls, and the installation of interior or exterior storm windows.

Contact: Gwendolyn C. Pelletier

Heating Energy Assistance Retrofit Task Weatherization Assistance Program (HEARTWAP)

Summary of Program: This program provides comprehensive emergency and non-emergency heating system services, worth up to $2,250, including tune-ups, repairs, burner replacements, and asbestos removal. Eligible applicants for HEARTWAP are people whose incomes are between 0-150% of the federal poverty level, and who are eligible for federal fuel assistance funds. There is also a state funded heating system program for people whose incomes are between 151-175% of the federal poverty level.

Contact: Gwendolyn C. Pelletier

Community Development Weatherization Assistance Program (CDWAP)

Summary of Program: This program links state and federal housing rehabilitation programs with the Weatherization Assistance Program (WAP). Its purpose is to combine the use of rehabilitation loans and grants with WAP dollars in a housing unit. The structural rehabilitation work provided through other state and federal funds, such as roof repairs, allows the weatherization measures to be fully installed.

Contact: Gwendolyn C. Pelletier

Fuel Assistance Program

Summary of Program: This program is designed to help low income households pay their heating bills from November through March each year. The program is open to both homeowners and renters, including renters whose heat is included in their rent. Assistance is provided in the form of vendor payments on behalf of eligible households who are responsible for their own heating bills, and in the form of payments of a percentage of the rent for eligible households whose rent includes heat. Payments are dependent upon the availability of federal and state funds, and therefore are not guaranteed. The program is administered locally by a network of local agencies.

Contact: Susan Merrow-Kehoe
Executive Office of Communities and Development
Office of Fuel Assistance
100 Cambridge Street
Room 1103
Boston, MA 02202
(617) 727-3246

Department of Public Utilities (DPU)

Consumer Division
100 Cambridge Street
Room 1202
Boston MA 02202
(617) 727-3531 or
1-800-392-6066

The DPU is responsible for supervising the privately owned electric and gas utility companies in Massachusetts. It sets the rates consumers pay, responds to individual complaints about electric and gas service, and enforces laws which protect consumers from unreasonable actions on the part of utility companies.

State Tax Incentives for Renewable Energy Investments

The Commonwealth of Massachusetts has several tax incentives in place which were passed by the state Legislature and signed by the Governor. These incentives are designed to encourage the development and use of renewable energy resources in Massachusetts. For further information, contact:

Department of Revenue
100 Cambridge Street
Boston, MA 02202
(617) 727-4545

or

Legal Department
Executive Office of Energy Resources
100 Cambridge Street
Room 2108
Boston, MA 02202
(617) 727-1410

1. State Income Tax Credit

An owner or renter of residential property, which is located in Massachusetts and is occupied as a principal residence, is allowed an income tax credit of 35% of the installed cost, including labor, of a solar or wind energy system. The maximum credit is $1,000. In 1989, this credit will be reduced to 25% of the cost of the system. In 1991, the credit will be reduced to 15% of the cost of the system.

2. Local Property Tax Exemption

A taxpayer installing a solar or wind energy system for the purpose of heating or otherwise supplying the energy needs of a residence or a business is eligible for an exemption, for a period of twenty years, on the value that is added to the property by the energy system. To be eligible for this exemption, the property in question must be subject to local real estate taxes. Some kinds of business solar or wind energy systems, which are classified as personal and not real property, do not qualify under this exemption.

3. State Sales Tax Exemption

State law provides for an exemption from the state sales tax for sales of equipment directly relating to any solar, wind, or heat pump system which will be used to heat or otherwise supply the energy needs of a person's principal residence in the state.

4. Corporate Excise Tax Exemption

If a renewable energy system is the kind of business property considered to be personal property, and is subject to the state excise tax ($2.60 per $1,000 of assessed valuation), it is then exempt by statute from the corporate excise tax for the length of its depreciation period.

5. Corporate Income Tax Deduction

A business which purchases a qualifying solar or wind-powered climatic control unit or water heating unit is allowed to deduct from its income, for state tax purposes, any costs incurred by the installation of the unit. This is provided the installation is located in Massachusetts and is used exclusively in the trade or business of the corporation.

Utility Conservation Programs

Introduction

All utility companies in Massachusetts, both investor-owned and municipal, offer the Energy Conservation Service (ECS) program to their customers. This program is designed to reduce electricity, natural gas, and oil consumption. The ECS program is mandated by federal and state laws, and is supervised by the Massachusetts Executive Office of Energy Resources (EOER).

The ECS program begins with a site-specific energy audit of the customer's home, and follows with an array of services designed to help the customer implement the recommendations of the audit. These additional ECS services include: the installation of energy saving materials at the time of the audit, a bulk purchasing program which provides discounts on additional energy saving materials, and a contractor arranging program which assists the customer in finding and working with a contractor who will install the larger energy conserving home improvements.

Most electric and gas utility companies offer their ECS services through two organizations: MASS-SAVE or MMWEC-HELPS. If your utility company is listed under either of these organizations in the following section, you should contact either MASS-SAVE or MMWEC-HELPS directly to receive ECS services. If you do not see your utility company listed under the descriptions of MASS-SAVE or MMWEC-HELPS, you are advised to contact your local utility company directly for information on the services that they offer to their customers.

In addition to the ECS program, many utility companies offer other energy conservation programs to their residential, commercial, and industrial customers. All of the utility companies which offer their own ECS program or which offer other programs that are designed to conserve energy, are listed alphabetically following the MASS-SAVE and MMWEC-HELPS descriptions.

The information contained in this section was compiled from utility companies which responded to EOER's requests for information. The information is current as of July 1988.

MASS-SAVE, Inc.

200 Fifth Avenue
Waltham, MA 02154
(617) 890-7788
1-800-792-5260

REGION I (Western)
104 Russell Street
Hadley, MA 01035
(413) 584-9700
1-800-332-2754

REGION II (Central)
534 Lincoln Street
Worcester, MA 01605
(508) 853-1305
1-800-252-8672

REGION III (Northeast)
78 Cummings Park
Woburn, MA 01801
(617) 938-1217
1-800-242-5559

REGION IV (Southeast)
100 Slade's Ferry Avenue
Somerset, MA 02726
(508) 676-0290
1-800-642-7542

SURVEY REQUEST LINE: 1-800-632-8300

MASS-SAVE, Inc. is a nonprofit corporation sponsored by the investor-owned gas and electric utility companies and municipal light departments in the Commonwealth of Massachusetts. The organization's mission is to provide quality, cost-effective energy conservation services to Massachusetts' utility customers.

MASS-SAVE provides energy analyses to all consumers, whether they live in a home or an apartment building. State certified energy auditors perform all of the MASS-SAVE surveys.

MASS-SAVE offers these two basic surveys:

SURVEY PLUS—This is a residential energy survey which includes the installation of up to $25 worth of energy conservation materials at no charge. SURVEY PLUS also offers customers additional energy conservation implementation options including: a mail order materials service, group contract bidding, contractor arranging, inspection, and referrals to the Commonwealth's HEAT program and local weatherization programs. Residential buildings with up to four units are eligible for SURVEY PLUS. The cost is $10 per unit. The fee is waived for low income households.

MULTIFAMILY—This is an audit designed for owners and managers of residential buildings with five or more units. In this case, the auditor examines the individual units, all common areas, the building structure, and the heating and air conditioning systems. The fee ranges from $50 to $150, depending on the number of units in the building. MASS-SAVE waives the fee for public housing facilities.

The following companies are members of, and provide the services described above, through MASS-SAVE, Inc.

Electric Utility Companies	Gas Utility Companies
Cambridge Electric	Berkshire Gas
Commonwealth Electric	Blackstone Gas
Eastern Edison	Boston Gas
Massachusetts Electric	Colonial Gas
Nantucket Electric	Essex County Gas
Western Massachusetts Electric	Fall River Gas
	North Attleboro Gas

Municipal Utility Companies

Belmont Municipal Light	Norwood Municipal Light
Chester Municipal Light	Paxton Municipal Light
Chicopee Electric	Princeton Municipal Light
Groton Electric Light	Reading Municipal Light
Groveland Municipal Light	Rowley Municipal Light
Holden Municipal Light	Russell Municipal Light
Holyoke Gas & Electric	South Hadley Electric Light
Hudson Light & Power	Sterling Municipal Light
Ipswich Municipal Electric	Wellesley Lighting Department
Merrimac Municipal Light	West Boylston Municipal Light
Middleton Municipal Light	Westfield Gas & Electric
North Attleboro Light	

Massachusetts Municipal Wholesale Electric Company (MMWEC)

Stony Brook Energy Center
P.O.Box 426
Ludlow, MA 01056
(413) 589-0141

Contact: Paul Fitzmeyer

HOME ENERGY LOSS PREVENTION SERVICE (MMWEC-HELPS)—This service provides customers of participating municipal utility companies with a centrally operated ECS program that includes: residential energy audits, the installation of energy conservation materials, a contractor arranging service, a bulk purchasing program, and referrals to the Commonwealth's HEAT loan program and local weatherization programs. The participating utility companies are:

Ashburnham Municipal Light Plant
Boylston Municipal Lighting Plant
Concord Municipal Light Plant
Danvers Electric Department
Georgetown Municipal Light Plant
Hull Municipal Lighting Plant
Marblehead Municipal Light Department
Shrewsbury Electric Light Plant
Templeton Municipal Light Plant
Wakefield Municipal Light Department

Bay State Gas Company

120 Royall Street
Canton, MA 02021
(617) 828-8650
1-800-232-0120

THE BAY STATE CARES ENERGY AUDIT PROGRAM—Bay State Gas offers an ECS program, known as The Bay State CARES Energy Audit Program. This program is a residential energy survey which includes the installation of low cost energy conservation materials. The program also offers additional energy conservation implementation options including: a mail order materials service, contractor arranging, inspection, and referrals to the Commonwealth's HEAT loan program and local weatherization programs. The cost for having an energy audit done is $10 per unit. The fee is waived if a customer is over age 60, low income, or handicapped.

Boston Edison Company

800 Boylston Street
Boston, MA 02199
(617) 424-3377

Contact: Virginia Walker

Boston Edison offers a variety of programs for residential and business customers. These programs include:

EASY HOME ENERGY SURVEY—Boston Edison offers an ECS program, known as the EASY Home Energy Survey. Under this program, a home energy auditor will conduct an on-site computerized energy analysis for homeowners, in order to recommend energy conservation improvements to their homes. The auditor will install up to $25 worth of energy conservation materials. A contractor arranging service is also available to help customers secure a contractor who will install the larger recommended energy conservation measures. For the do-it-yourselfer, the EASY Buying Co-op offers energy conservation materials at a low cost. The cost for the EASY survey is $9. The fee is waived for low income customers. To arrange for an EASY survey, call 1-800-344-2284.

EXTRA-EASY—This program rebates customers who heat with electric heat for 20% of the cost (up to $300) of installing between $500 and $1,500 worth of the energy conservation measures, which are recommended in an EASY survey.

TENANT WALK-THRU SURVEY—For $5, renters can get energy usage tips and the installation of up to $20 worth of energy conservation materials. To arrange for a survey, call 1-800-344-2284

MULTIFAMILY ENERGY AUDIT—This program offers owners of multifamily buildings with five or more units a computerized energy analysis, which includes recommendations for energy conservation improvements, and a one-year energy use profile. The cost ranges from $50 to $150, depending on the number of units in the building. To arrange for a survey, call 1-800-722-7796.

COMMERCIAL ENERGY AUDIT—Boston Edison offers this program to its small commercial customers. The program provides these customers with a computerized energy analysis, which is designed to help cut their electricity costs. Boston Edison pays most of the cost of this service. Businesses with less than 10,000 square feet are charged only $25, and businesses with 10,000 to 25,000 square feet are charged $100.

LITE LIGHTS—Residential and commercial customers can receive up to $5 per bulb in rebates from Boston Edison when they install energy efficient fluorescent lights, flood lamps, and/or elliptical reflector lamps. Commercial customers are eligible for an additional $1.50 rebate for replacing an existing fluorescent lamp with a fluorescent lamp of lower wattage, and an additional $3 for the installation of an energy efficient ballast.

CENTRAL AND WINDOW AIR CONDITIONING—Central air conditioning and heat pump residential customers can receive free air conditioning tune-ups if they allow Boston Edison to temporarily turn off their air conditioners during designated peak demand periods. They can also receive a $20 rebate if they purchase an energy efficient air conditioner. Commercial customers can receive a rebate of $1 per kilowatt in exchange for allowing Boston Edison to control their air conditioning system via a radio control device which will turn off the air conditioner during designated peak demand periods.

ENergy COnservation REtrofit (ENCORE)—This is a performance contracting program whereby energy conservation measures are installed in select commercial and industrial facilities at no cost to the consumer. The customers benefit by receiving savings on their future electricity bills.

COOL STORAGE—Commercial customers who generate ice at night for cooling their buildings during the day are eligible to receive $200 per kilowatt saved from Boston Edison.

GENERATOR ASSISTANCE—Boston Edison offers customers with their own generators $10 for every kilowatt produced during designated peak demand periods.

CONSERVATION EDUCATION—Boston Edison provides teacher training and instructional materials to schools (K-12) on energy subjects.

INTERFAITH COALITION ON ENERGY—Boston Edison conducts workshops which specifically address the energy needs of religious institutions.

Braintree Electric Light Department

44 Allen Street
Braintree, MA 02184
(617) 848-1130

ECS PROGRAM—The Braintree Electric Light Department offers ECS services which include energy audits, energy conservation kits, and literature on energy conservation measures and on reducing energy consumption.

COM/Electric

2421 Cranberry Highway
Wareham, MA 02571
(508) 291-0950

COM/Electric, which includes the Commonwealth Electric Company and the Cambridge Electric Light Company, offers several energy conservation services to its customers.

WRAP UP/TURN DOWN—The company offers this program free of charge to its residential and commercial customers who have water heaters with a capacity of less than 120 gallons. The services offered include wrapping the water heater, providing the customer with 12 feet of hot water pipe insulation, and installing a low flow showerhead and 2 faucet flow restrictors.

ENERGY EFFICIENCY REBATE PROGRAM—Through this program, the company offers a cash rebate to commercial and industrial customers, who sign either a Shared or Guaranteed Savings Agreement with an independent contractor to make energy efficiency improvements to their buildings. The size of the rebate depends on the types of improvements made and on the level of energy savings achieved, as measured by the independent contractor. Any improvements which reduce energy consumption may qualify for a rebate.

CONSUMER INFORMATION—COM/Electric publishes "Energy Enlightenment" booklets which provide information on energy issues. It also publishes a free brochure entitled "Eighty Ways To Save Energy." In addition, COM/Electric offers teacher training and instructional materials to schools (K-12) on energy subjects. For more information contact the Consumer Relations Department at 1-800-642-7030.

Commonwealth Gas Company (COM/Gas)

157 Cordaville Road
Southborough, MA 01772
(508) 481-7900
1-800-572-9300

THE GOPHER GAS ENERGY AUDIT PROGRAM—COM/Gas offers an ECS program which includes residential energy surveys and the installation of low cost energy conservation materials. The company also offers additional energy conservation implementation options including: a mail order materials service, a contractor arranging service, inspections, and referrals to the Commonwealth's HEAT loan program and local weatherization programs. The cost of the energy audit is $10 per unit. The fee is waived if a customer is over age 60, low income, or handicapped.

CONSUMER EDUCATION DEPARTMENT—The COM/Gas Consumer Education Department has a school program which provides information on the efficient use of natural gas and energy in general. The Company also provides programs and information to educators and other groups.

Danvers Electric Division

2 Burroughs Street
Danvers, MA 01923
(508) 774-0005

ECS PROGRAM—The Danvers Electric Division offers ECS services which include energy audits, energy conservation kits, and literature on energy conservation measures and on reducing residential energy consumption.

Eastern Edison Company

Brockton Division
P.O.Box 471
110 Mulberry Street
Brockton, MA 02403
(508) 580-1213

Fall River Division
P.O.Box 511
82 Hartwell Street
Fall River, MA 02722
(508) 679-2194

ELITE—This program encourages commercial and industrial customers to improve the efficiency of their lighting systems by offering them incentive plans to upgrade the lighting in their new and existing facilities.

EGAP—Eastern Edison offers its commercial and industrial customers with their own generators a rebate of $3 for every kilowatt produced during designated peak demand periods.

WAT41—This program gives residential customers a reduced electric rate in exchange for allowing the company to turn off their water heater during designated peak demand periods.

WRAP—This program offers residential customers a free electric water heater wrap and the installation of an energy efficient showerhead.

AIRCON—This program is available to air conditioning dealers and installers. It offers a rebate to dealers for selling and installing energy efficient air conditioners.

FILTER—This program offers residential customers a rebate of $10 per month from June through September in exchange for allowing the Company to turn off their pool filter daily from 11 a.m. to 4 p.m. through the use of an automatic timer.

CONSERVATION EDUCATION—Eastern Edison provides teacher training and instructional materials to schools (K-12) on energy subjects. The Company also provides speakers on energy conservation issues.

Fitchburg Gas & Electric Light Company

285 John Fitch Highway
Fitchburg, MA 01420
(508) 343-6931

ECS PROGRAM—Fitchburg offers an ECS program whereby an on-site computerized home energy analysis is conducted for customers, in order to recommend energy conservation improvements, and up to $25 worth of energy conservation materials are installed. A contractor arranging service is also available to help customers secure a contractor who will install the larger recommended energy conservation measures. For the do-it-yourselfer, this program offers discounted energy conservation materials.

MULTIFAMILY BUILDING PROGRAM—This program offers a survey of the individual apartments in multifamily buildings, to make energy conservation recommendations and to install up to $25 worth of energy conservation materials per apartment. Contractor arranging services and the ability to purchase energy conservation materials at a reduced rate are also available to multifamily buildings through this program.

LOAD MANAGEMENT—Fitchburg Gas & Electric has several load management programs which offer interruptible rate options to its commercial and industrial customers. Contact the Company's Energy Services Department for additional information.

Hingham Municipal Light Plant

19 Elm Street
Hingham, MA 02043-2599
(617) 749-0134

ECS PROGRAM—The Hingham Municipal Light Plant offers ECS services which include energy audits, energy conservation kits, and literature on energy conservation measures and on reducing energy consumption.

Littleton Electric Light Department

P.O.Box 2406
Whitcomb Avenue
Littleton, MA 01460
(508) 486-3104

ECS PROGRAM—The Littleton Electric Light Department offers ECS services which include energy audits, energy conservation kits, and literature on energy conservation measures and on reducing energy consumption.

Mansfield Municipal Electric Department

50 West Street
Mansfield, MA 02048
(508) 339-7011

ECS PROGRAM—The Mansfield Municipal Electric Department offers ECS services which include energy audits, energy conservation kits, and literature on energy conservation measures and on reducing energy consumption.

Massachusetts Electric Company

25 Research Drive
Westborough, MA 01581
(508) 366-9011

Contact: Peter Gibson

The Massachusetts Electric Company has a variety of energy services and programs available to its customers. For the most current information contact the Load Management and Conservation Services Department. The Company's programs include:

ELECTRIC WATER HEATER WRAP PROGRAM—This program offers residential customers a free electric water heater wrap and the installation of an energy efficient showerhead. Contact: 1-800-332-3333.

ELECTRIC WATER HEATER REBATE PROGRAM—This program is available to electric water heater dealers and installers. It offers a rebate to dealers for selling and installing energy efficient electric water heaters.

REBATE PROGRAM—Massachusetts Electric offers rebates for the purchase of energy efficient lamps and ballasts. Massachusetts Electric should be notified before the purchase is made.

COOL STORAGE—Massachusetts Electric's commercial customers who generate ice at night for cooling their buildings during the day can receive $160 per kilowatt saved. To qualify, an individual customer must have a 100 KW cooling load.

ELECTRIC WATER HEATER RENTAL PROGRAM—Massachusetts Electric has energy efficient hot water heaters available to rent to its customers.

CONSERVATION EDUCATION—Massachusetts Electric provides teacher training and instructional materials to schools (K-12) on energy subjects.

ENERGY VAN—This 33-foot vehicle is equipped with exhibits, demonstrations, and literature that showcase energy conservation and related topics. The van is used at public locations, such as schools, clubs, fairs, and shopping malls. For information, contact Vin Henry at (508) 366-9011 Ext. 2641.

Middleborough Gas & Electric Department

32 South Main Street
Middleborough, MA 02346
(508) 947-1371

Contact: Sandra Cataldo

ECS PROGRAM—The Middleborough Gas & Electric Department offers ECS services which include energy audits, energy conservation kits, and literature on energy conservation measures and on reducing energy consumption.

Nantucket Electric Company

Fairgrounds Road
Nantucket, MA 02554
(508) 228-1870

APPLIANCE SALES—Nantucket Electric sells energy efficient refrigerators and other appliances to its customers.

ENERGY CONSERVATION MATERIALS—Nantucket Electric offers the free installation of water heater insulation, low density showerheads, and aerators for sink faucets.

WATER HEATER RATES—The Company provides special rates to residential customers in exchange for allowing the Company to turn off their water heater during designated peak demand periods.

Peabody Municipal Light Plant

70 Endicott Street
Peabody, MA 01960
(508) 531-5975

ECS PROGRAM—The Peabody Municipal Light Plant offers ECS services which include energy audits, energy conservation kits, and literature on energy conservation measures and on reducing energy consumption.

Reading Municipal Light Department

25 Haven Street
P.O.Box 150
Reading, MA 01867
(617) 944-1340

Contact: James H. Blomley, Jr.

SYSTEM PEAK REDUCTION PROGRAM—This is a program for large commercial, industrial and institutional customers. Through this program, the eligible customers can receive a demand credit if upon the request of the Light Department, the customers reduce their electricity demand during the system's designated peak demand periods.

NON-FIRM RATE—This is a special rate for commercial and industrial customers which allows them to designate an amount of electric load above 10 KVA as being non-firm. A load so designated must be capable of being curtailed upon the request of the Department during the system's designated peak demand periods.

CONTROLLED WATER HEATING—This program gives residential customers a reduced electric rate for 500 kWh of service, in exchange for allowing the Department to control the service to the water heater and to turn it off during the system's designated peak demand periods.

OFF PEAK SERVICE—This service is available to residential customers through separate metering, between the hours of 10:00 p.m. and 8:00 a.m. The service is targeted to residential loads such as pool filters, heat storage systems, cool storage systems, and other loads which are not essential during daytime hours. This rate offers substantial savings for loads which are not in use during the system daytime peak demand periods.

Taunton Municipal Lighting Plant (TMLP)

55 Weir Street
Taunton, MA 02780
(508) 824-5844

SMARTLIGHT—The TMLP leases compact fluorescent lights to residential customers for 20¢ per month. SMARTLIGHTS use 80% less electricity and last many times longer than ordinary lightbulbs. TMLP will replace any bulb that possibly burns out at no cost to the customer.

ECS PROGRAM—The Taunton Municipal Lighting Plant offers ECS services which include energy audits, energy conservation kits, and literature on energy conservation measures and on reducing energy consumption.

Western Massachusetts Electric Company (WMECo)

174 Brush Hill Avenue
West Springfield, MA 01090-2010
(413) 785-5871

ENERGYCHECK—WMECo provides energy audits at low cost to its commercial and industrial customers.

TECHNICAL TRAINING—WMECo offers technical training courses to its commercial and industrial customers on energy conservation techniques.

ENERGY CONSCIOUS CONSTRUCTION PROGRAM—This program makes recommendations to encourage builders and designers to install state-of-the-art energy conservation measures in buildings which are under construction.

ENERGY SAVER LIGHTING REBATE PROGRAM—This program encourages commercial and industrial customers to improve the efficiency of their lighting systems by offering them incentive plans to upgrade their lighting in new and existing facilities.

ENERGY CARE—WMECo provides advice to its low income residential customers on energy conservation, and offers these customers low cost weatherization materials.

OPERATION SOLAR—This program gives WMECo customers information and technical assistance on the use of solar energy.

CONSERVATION EDUCATION—WMECo provides teacher training and instructional materials to schools (K-12) on energy subjects.

Local Energy Programs and Services

Introduction

In addition to the many federal and state energy programs, a number of local governments and private nonprofit organizations provide energy related services. In many communities the local government offers energy services through their Community Development Office. Interested citizens should contact their city or town hall to determine if services are available in their municipality. There are many different types of energy services provided on the local level, from general information and referral, to assistance in obtaining interest free energy loans or fuel assistance. Many of the organizations listed in this section provide more than one type of service. Therefore, this list is organized by county according to the location of the organization and the communities that it serves.

Barnstable County

Cape & Islands Self Reliance Corporation

397 Main Street
P.O. Box 28
Hyannis, MA 02601
(508) 775-9016
1-800-243-1616

Self Reliance is a private nonprofit organization which was formed to provide the residents of Southeastern Massachusetts with access to technologies for home energy and food production. Self Reliance offers a range of financing options for contractor services, and education for residents about patterns of living which will increase their food, energy, and economic self-sufficiency. Self Reliance's services include:

HEAT—Self Reliance administers EOER's HEAT program in Barnstable, Bristol, Plymouth, Dukes, and Nantucket Counties. For a complete description of this program see the EOER listing in the state programs section.

HEATING OIL CO-OP—By pooling their purchasing power, residents of the Upper and Mid Cape can purchase home heating oil from a full service dealer at significant savings through the Cape & Islands Self Reliance Corporation's Heating Oil Co-op. The fee to join the Co-op is $10. The fee is waived for senior citizens and low income residents.

BULK PURCHASE PROGRAM—This program provides energy conservation and water saving products at discounted prices. These products include weatherstripping, caulk, window insulation, and low flow showerheads. A catalog with a price list is available.

COMMUNITY EDUCATION—Self Reliance has an energy and food library with up-to-date magazine publications and workshops.

COMPUTER ANALYSIS—Self Reliance offers heat loss calculations to aid in the design of a new home or addition. The computer software can calculate the amount of fuel needed to heat a building before the work is started. Homeowners can investigate different options for windows and insulation to find out what the savings and payback would be for each alternative.

Cape Cod Times Needy Fund

P.O. Box 967
Barnstable, MA 02630
(508) 362-7785

Contact: George Bresnahan

ENERGY ASSISTANCE—This program provides grants to Cape Cod residents for a variety of needs, including heating bills and other eligible expenditures. The grants vary according to need.

Housing Assistance Corporation (HAC)

79 Winter Street
Hyannis, MA 02601
(508) 771-5400

WAP and HEARTWAP—HAC administers these two EOCD programs in Barnstable County. They administer EOCD's WAP program in Barnstable County and in the Town of Wareham (Contact: Bonnie Lopata) and EOCD's HEART-WAP program in Barnstable County (Contact: Deborah Converse). For a complete description of these programs see the EOCD listing in the state programs section.

HOME REPAIRS—HAC offers assistance in home repairs, which can include energy related work for income-eligible senior citizens.

LIBRARY—HAC has a resource library, which is open to the public, with information on solar energy and on low cost weatherization techniques.

The New Alchemy Institute

237 Hatchville Road
East Falmouth, MA 02536
(508) 564-6301

GUIDED AND SELF-GUIDED TOURS—The New Alchemy Institute offers tours of three energy efficient greenhouses and a superinsulated auditorium.

GENERAL ENERGY INFORMATION—Publications are available at the Institute's store.

South Shore Community Action Council (SSCAC)

20 Willow Avenue
Hyannis, MA 02601
(508) 778-0870

Contact: Lisa Spencer

FUEL ASSISTANCE—SSCAC administers this EOCD program in Barnstable County. For a complete description of this program see the EOCD listing in the state programs section.

Berkshire County

Berkshire Community Action Council (BCAC)

16 Oak Street
Pittsfield, MA 01201
(413) 445-4562
(413) 443-4672

Contact: Dave Lachowski

FUEL ASSISTANCE, WAP and HEARTWAP—BCAC administers these three EOCD programs in Berkshire County. Interested citizens should contact (413) 445-5671. For a complete description of these programs see the EOCD listing in the state programs section.

COMMUNITY ENERGY ASSISTANCE—BCAC is a nonprofit community based organization that offers many energy related services to low and moderate income residents of Berkshire County. These services include: heating system service, repair and/or replacement (Contact: Vincent Monitto), utility funded conservation programs, client education services, and information and referrals.

Center for Ecological Technology (CET)

147 Tyler Street
Pittsfield, MA 01201
(413) 445-4556
1-800-CET-1221

Contact: Alan Silverstein

CET is a private nonprofit organization whose goals are to protect the environment, increase energy self-reliance in Berkshire County, and reduce the area's dependency on expensive and environmentally unsound technologies. CET provides information and services to the public about techniques and technologies that conserve energy and other resources. CET's services include:

HEAT and CIRCUIT RIDER—CET operates EOER's HEAT program in Berkshire and Hampshire Counties (Contact: Mary Jane O'Connor) and EOER's Circuit Rider Program in Berkshire County (Contact: Nancy Nylen). For a complete description of these programs see the EOER listing in the state programs section.

CET HEATING OIL CO-OP—By pooling their purchasing power, residents of many Berkshire County towns can purchase home heating oil from a full service dealer at significant savings, through CET's Heating Oil Co-op, with a choice of four convenient payment plans. Contact: Nancy Nylen.

CET ENERGY PROJECT—CET provides individuals and organizations with current energy information through its energy library and quarterly newsletter (Energy News). They also provide technical workshops and expert speakers on a broad range of issues including: renewable sources of energy, energy efficient construction practices, asbestos, radon, do-it-yourself window insulation, and indoor air quality.

WEATHERIZATION MATERIALS CO-OP—Renters and homeowners can weatherize their homes with weatherization materials, which are available at a reduced cost through CET's weatherization materials co-op bulk purchase program. The materials which are available include: caulk, pipe insulation, weatherstripping, clock thermostats, vinyl storm windows, water conservation devices, insulating window shades, and more. Radon testing kits are also available.

Northern Berkshire Community Action (NBCA)

41 Eagle Street
North Adams, MA 01247
(413) 663-3014

Contact: Theresa Louison

FUEL ASSISTANCE—NBCA administers this EOCD program in Northern Berkshire County. For a complete description of this program see the EOCD listing in the state programs section.

ADVOCACY—NBCA advocates on behalf of low income and elderly persons of Northern Berkshire County in the areas of utility rights and housing.

Bristol County

Bristol Elder Services, Inc.

182 North Main Street
Fall River, MA 02720
(508) 675-2101

Contact: Jean Gagne

COMMUNITY ENERGY ASSISTANCE—This organization provides services to seniors in most of Bristol County. They offer information and referrals, advocacy regarding energy issues, needs assessments to identify energy needs, and emergency energy funds for elders who have exhausted all other resources.

Cape & Islands Self Reliance Corporation

Durfee Union Mill Place
275 Pleasant Street, #63
Fall River, MA 02722
(508) 672-0060
1-800-345-3530

HEAT—This agency administers EOER's HEAT program in Bristol County. For a complete description of this program see the EOER listing in the state programs section.

Citizens for Citizens (CFC)

264 Griffin Street
Fall River, MA 02724
(508) 679-0041

Contact: Andrew Mello

FUEL ASSISTANCE, WAP, and HEARTWAP—CFC administers these three EOCD programs in Fall River, Taunton, and the surrounding towns. For a complete description of these programs see the EOCD listing in the state programs section.

Fuel Elders Program

412 County Street
New Bedford, MA 02740
(508) 992-8010

Contact: Bill Frizado

COMMUNITY ENERGY ASSISTANCE—This program provides area seniors with assistance in meeting their energy needs. The services offered include counseling, advocacy, referrals, home visits and direct payments. This service is available to persons 60 years or older, who live in New Bedford and the surrounding towns.

People Acting in Community Endeavors (PACE)

166 William Street
P.O. Box D-626
New Bedford, MA 02742
(508) 999-9920

FUEL ASSISTANCE, WAP, and HEARTWAP—PACE administers these three EOCD programs in New Bedford and the surrounding towns. For a complete description of these programs see the EOCD listing in the state programs section. Contact: Sharon Duarte-Rocha.

ENERGY ADVOCACY—PACE offers low income residents of the above mentioned communities low cost energy conservation assistance and utility advocacy in billing and termination disputes. Contact: Bill Maddock

Self Help, Inc.

Richardson School
95 Pine Street
Attleboro, MA 02703
(508) 226-4192

Contact: Elaine Kirby

FUEL ASSISTANCE, WAP and HEARTWAP—Self Help administers these three EOCD programs in Western Bristol County. For a complete description of these programs see the EOCD listing in the state programs section.

Dukes County

Cape & Islands Self Reliance Corporation

397 Main Street
P.O.Box 28
Hyannis, MA 02601
(508) 775-9016
1-800-243-1616

HEAT—Self Reliance administers EOER's HEAT program in Dukes County. For a complete description of this program see the EOER listing in the state programs section.

HEATING OIL CO-OP—By pooling their purchasing power, residents of Dukes County can purchase home heating oil from a full service dealer at significant savings through the Cape & Islands Self Reliance Corporation's Heating Oil Co-op. The fee to join the Co-op is $10. The fee is waived for senior citizens and low income residents.

The Energy Resource of Martha's Vineyard

P.O.Box 2110
Vineyard Haven, MA 02568
(508) 693-0694

Contact: Charles Laws

ENERGY INFORMATION—This organization promotes the awareness of energy conservation and renewable energy resources through lectures and solar home tours. They also provide general energy information and referrals for residents of Martha's Vineyard through their resource library.

Housing Assistance Corporation (HAC)

77 Winter Street
Hyannis, MA 02601
(508) 771-5400

WAP and HEARTWAP—HAC administers these two EOCD programs in Dukes County. For a complete description of these programs see the EOCD listing in the state programs section.

South Shore Community Action Council (SSCAC)

20 Willow Avenue
Hyannis, MA 02601
(508) 778-0870

Contact: Lisa Spencer

FUEL ASSISTANCE—SSCAC administers this EOCD program in Dukes County. For a complete description of this program see the EOCD listing in the state programs section.

Windfarm Museum, Inc.

RFD #2
P.O. Box 86
Vineyard Haven, MA 02568
(508) 693-3658

Contact: Peter Tailer

ENERGY MUSEUM—Windfarm Museum is an energy museum which is open from June 1 through October 31. Among the many exhibits are a 94% passive solar home, stand-alone and interfaced wind generators, a variety of water pumping windmills, a variety of food producing exhibits including a low energy consumption garden, and some small exhibits on photovoltaics (solar electricity).

Essex County

Action Energy Program (AEP)

47 Washington Street
Gloucester, MA 01930
(508) 281-3900

HEAT, FUEL ASSISTANCE, WAP, and HEARTWAP—AEP administers EOER's HEAT program in all of Essex County, including the North Shore and the Lawrence areas (Contact: Taryn Vieira at (508) 281-3902). They also administer EOCD's Fuel Assistance Program (Contact: Rita Curcuru at (508) 281- 3900), WAP (Contact: Peter Nichols at (508) 283-2131), and HEARTWAP programs (Contact: David McDermott at (508) 283-2179) in Gloucester, Rockport, Manchester, Essex, Ipswich, Hamilton, and Wenham. For a complete description of these programs see the EOER and EOCD listings in the state programs section.

Community Action, Inc. (CAI)

25 Locust Street
Haverhill, MA 01830
(508) 373-1971

FUEL ASSISTANCE, WAP, and HEARTWAP—CAI administers these three EOCD programs in the communities from Newburyport to Haverhill. For a complete description of these programs see the EOCD listing in the state programs section. Contact: John Condon

COMMUNITY ENERGY ASSISTANCE—CAI provides a number of energy related services to eligible clients. These services include full-scale energy audits, and burner replacements, repairs or tune-ups.

Greater Lawrence Community Action Council, Inc. (GLCAC)

350 Essex Street
Lawrence, MA 01840
(508) 686-3925

FUEL ASSISTANCE, WAP, and HEARTWAP—GLCAC administers these three EOCD programs in the Greater Lawrence area. For information on these programs the contacts are: for Fuel Assistance (Contact: Brian Messer at (508) 686-3915), WAP and HEARTWAP (Contact: Al Mickee at (508) 686-4466). For a complete description of these programs see the EOCD listing in the state programs section.

ELDER SERVICES OF THE MERRIMACK VALLEY—The Council provides energy related emergency assistance to eligible seniors. Contact: Judy Brady at (508) 686-3915.

UNITED WAY/FEMA UTILITY PROGRAM—The Council provides emergency assistance to those residents who may not meet the income guidelines of the programs listed above, but who request assistance due to a sudden economic hardship. Contact: Judy Brady at (508) 686-3915.

Lynn Economic Opportunity, Inc. (LEO)

113 Munroe Street
Lynn, MA 01901
(617) 581-7220

Contact: Frances A. Taggart

FUEL ASSISTANCE, WAP, and HEARTWAP—LEO administers these three EOCD programs in Lynn, Lynnfield, Nahant, Swampscott, and Saugus. They also administer the Fuel Assistance and HEARTWAP programs in the Town of Wakefield. For a complete description of these programs see the EOCD listing in the state programs section.

COMMUNITY ENERGY ASSISTANCE—LEO provides energy related crisis intervention, counseling, information and referral services, and other advocacy services to prevent utility shut-offs and homelessness.

North Shore Community Action Programs, Inc. (NSCAP)

98 Main Street
Peabody, MA 01960
(508) 531-0767

FUEL ASSISTANCE, WAP, and HEARTWAP—NSCAP administers these three EOCD programs in Salem, Peabody, Beverly, Danvers, Middleton, Marblehead, and Topsfield. For information on these programs the contacts are: for Fuel Assistance (Contact: Joanne Tibbetts), WAP (Contact: Jane Keay), and HEARTWAP (Contact: Pam Springer). For a complete description of these programs see the EOCD listing in the state programs section.

UTILITY ADVOCACY SERVICE—NSCAP advocates on behalf of low income residents of the above mentioned communities.

HARD TIMES PARTNERSHIP FUND—The organization provides emergency fuel assistance to low and moderate income residents of Peabody.

HELPING HANDS IN DANVERS FUND—NSCAP provides emergency fuel assistance to low and moderate income residents of Danvers. Contact: Mary Rodrigues.

Franklin County

Franklin Community Action Corporation (FCAC)

39 Federal Street
Greenfield, MA 01301
(413) 772-0189
(413) 773-3421

FUEL ASSISTANCE, WAP and HEARTWAP—FCAC administers these three EOCD programs in Franklin County. For information on these programs the contacts are: for Fuel Assistance (Contact: Geannine Dickinson), WAP and HEARTWAP (Contact: John Henry). For a complete description of these programs see the EOCD listing in the state programs section.

Franklin County Cooperative Extension

238 Main Street
Greenfield. MA 01301
(413) 774-2902

Contact: Gisela Walker

ENERGY EDUCATION—This organization provides information on residential energy conservation, solar energy, wood heat, and municipal energy conservation. They have an extensive energy library which features books on all aspects of energy.

Franklin County Regional Housing Authority (FCRHA)

P.O.Box 30
Turners Falls, MA 01376
(413) 863-9781

Contact: Ed Schwabe

HEAT—FCRHA administers EOER's HEAT program in Franklin County. For a complete description of this program see the EOER listing in the state programs section.

COUNSELING AND TECHNICAL ASSISTANCE—FCRHA provides assistance on home energy and rehabilitation problems.

Hampden County

Chicopee Emergency Food and Fuel (CHIEFF)

36 Center Street
Chicopee, MA 01013
(413) 592-6121

Contact: Cheri Reigles

EMERGENCY FUEL ASSISTANCE—This service is offered to low income Chicopee residents who meet specific program criteria and who have utilized all sources of government fuel assistance. Eligible recipients may receive emergency assistance from CHIEFF only once per heating season.

Hampden County Office of Energy and Management (HCOEM)

50 State Street
Springfield, MA 01103
(413) 781-8100 Ext. 2312

Contact: Geri Germano

HEAT—HCOEM administers EOER's HEAT program in Hampden County. For a complete description of this program see the EOER listing in the state programs section.

COMMUNITY ENERGY ASSISTANCE—HCOEM prepares grant proposals, notifies public agencies about grant opportunities, arranges for energy audits for every type of building, and advises public entities on financing energy conservation measures. HCOEM also develops community programs and provides energy information for residential, private, nonprofit, commercial and industrial audiences.

Housing Allowance Project, Inc. (HAP)

145 State Street
Springfield, MA 01103
(413) 785-1251

Contact: David Perry

WAP—HAP administers EOCD's WAP program in Holyoke, Chicopee, Westfield, and other Hampden County towns. For a complete description of this program see the EOCD listing in the state programs section.

New England Farm Workers' Council

6 Frost Street
Springfield, MA 01105
(413) 781-2145
(413) 733-9715

Contact: Jane Malone

FUEL ASSISTANCE—The Council administers this EOCD program in the City of Springfield. For a complete description of this program see the EOCD listing in the state programs section.

Springfield Action Commission (SAC)

P.O.Box 1449
Springfield, MA 01101-1449
(413) 788-7396
(413) 781-7758

Contact: Henry Newman

WAP—The Commission administers EOCD's WAP program in Springfield, West Springfield, Longmeadow, and other Hampden County towns. For a complete description of this program see the EOCD listing in the state programs section.

Springfield Redevelopment Authority (SRA)

73 State Street
Springfield, MA 01103
(413) 787-6500

Contact: Patty Korman

HEAT and HEARTWAP—The Springfield Redevelopment Authority administers EOER's HEAT program and EOCD's HEARTWAP program in the City of Springfield. For a complete description of these programs see the EOER and EOCD listings in the state programs section.

Valley Opportunity Council, Inc. (VOC)

36 Center Street
Chicopee, MA 01013
(413) 592-6121
(413) 594-6621 (connecting all sites)

172 High Street
Holyoke, MA 01040
(413) 538-7291

59 Court Street
Westfield, MA 01085
(413) 594-6621

29 Central Street
Palmer, MA 01069
(413) 594-6621

FUEL ASSISTANCE and HEARTWAP—VOC administers these two EOCD programs in all of the communities of Hampden County except Springfield. For more information on these programs the contacts are: for Fuel Assistance (Contact: Annette Rodriguez) and HEARTWAP (Contact: Susan Rutherford). For a complete description of these programs see the EOCD listing in the state programs section.

Hampshire County

Center for Ecological Technology (CET)

26 Market Street
Northampton, MA 01060
(413) 586-7350

Contact: Alan Silverstein

HEAT—CET administers EOER's HEAT program in Hampshire County. For a complete description of this program see the EOER listing in the state programs section.

CET ENERGY PROJECT—CET provides individuals and organizations with current energy information through its energy library and quarterly newsletter (Energy News). CET also provides technical workshops and expert speakers on a broad range of issues including: renewable sources of energy, energy efficient construction practices, asbestos, radon, do-it-yourself window insulation, and indoor air quality.

WEATHERIZATION MATERIALS CO-OP—Renters and homeowners can tighten up their homes with weatherization materials, which are available at a reduced cost through CET's weatherization materials co-op bulk purchase program. The materials which are available include: caulk, pipe insulation, weatherstripping, clock thermostats, vinyl storm windows, water conservation devices, insulating window shades, and more. Radon testing kits are also available.

Hampshire Community Action Commission (HCAC)

P.O.Box 7
Northampton, MA 01601
(413) 584-4577

Contact: Steve Szewczyk

FUEL ASSISTANCE, WAP and HEARTWAP—HCAC administers these three EOCD programs in Hampshire County. For a complete description of these programs see the EOCD listing in the state programs section.

Highland Valley Elder Services, Inc.

320 Riverside Drive
Northampton, MA 01060
(413) 586-2000

Contact: Carol Brown

This agency serves those residents who are over 60 years of age, or those who live with or care for them, in Hampshire and Western Hampden Counties. The agency's services include:

INFORMATION AND REFERRAL—The organization provides information on agencies which offer energy programs, such as fuel assistance and weatherization.

CHORE PROGRAM—This agency also offers assistance with firewood splitting and stacking, and the installation of weatherization materials and storm windows.

Hitchcock Center for the Environment

525 South Pleasant Street
Amherst, MA 01002
(413) 256-6006

ENERGY EDUCATION—The Center provides energy education materials for use by school teachers, grades K-12. A curriculum development specialist is also available from September to June.

Northampton Council on Aging

240 Main Street
Northampton, MA 01060
(413) 586-6950 Ext. 228

Contact: Cynthia Langley

FUEL ASSISTANCE—The Council serves as an intake site for applications for fuel assistance from Northampton seniors. The Council also serves as a site for weatherization workshops. For a complete description of the Fuel Assistance Program see the EOCD listing in the state programs section.

HOME REPAIR PROGRAM—The Council provides minor home repairs to elderly homeowners. The program works in conjunction with HCAC's operation of the WAP program and Highland Valley Elder Services' Chore Program.

Pioneer Valley Heating Oil Co-op

University of Massachusetts, Amherst
Room 423, Student Union
Amherst, MA 01003
(413) 545-0865

HEATING OIL CO-OP—By pooling their purchasing power, residents of Amherst, Northampton and the surrounding towns can purchase home heating oil from a full service dealer at significant savings through this heating oil co-op. The fee to join the Co-op is $5 for students of the University of Massachusetts and $10 for non-students.

Middlesex County

Boston Area Solar Energy Association (BASEA)

P.O. Box 44-1017
Somerville, MA 02144
(617) 628-0708

SOLAR ENERGY ADVOCACY—BASEA offers information and advocacy on solar energy issues. Membership is open to anyone interested in promoting solar energy resources.

Cambridge/Somerville Fuel Assistance

51 Inman Street
Cambridge, MA 02139
(617) 491-4367

1 Summer Street
Somerville, MA 02143
(617) 623-8400

FUEL ASSISTANCE—This organization administers this EOCD program in Cambridge and Somerville (Contact: Kathy Mitchell). For a complete description of this program see the EOCD listing in the state programs section.

City of Cambridge Community Development and Residential Energy Department

57 Inman Street
Cambridge, MA 02139
(617) 498-9035

HEAT, WAP and HEARTWAP—The Department administers EOER's HEAT program (Contact: Elsa Campbell) in Arlington, Belmont, Cambridge, Everett, Lexington, Malden, Medford, Melrose, Revere, Somerville, Watertown, and Winthrop. They also administer EOCD's WAP and HEARTWAP programs (Contact: Larry Corbett) in Cambridge. For a complete description of these programs see the EOER and EOCD listings in the state programs section.

City of Somerville Office of Planning and Community Development

City Hall
Somerville, MA 02143
(617) 625-6600 Ext. 142

WAP and HEARTWAP—This office administers these two EOCD programs in the City of Somerville. For a complete description of these programs see the EOCD listing in the state programs section.

Community Action Agency of Somerville

1 Summer Street
Somerville, MA 02143
(617) 623-7370

FUEL ASSISTANCE—This agency performs outreach and intake functions for EOCD's Fuel Assistance Program in the City of Somerville. For a complete description of this program see the EOCD listing in the state programs section.

ADVOCACY AND COUNSELING—The agency also assists residents with locating funding for energy related emergencies.

Community Teamwork, Inc. (CTI)

167 Dutton Street
Lowell, MA 01852
(508) 459-0551

FUEL ASSISTANCE, WAP and HEARTWAP—CTI administers these three EOCD programs in the Greater Lowell area and in Waltham, Watertown, and the cities and towns in between. For information on these programs the contacts are: for Fuel Assistance (Contact: Claire Wuolle at (508) 459-6161), WAP (Contact: Ron Gleason at (508) 459-6161), and HEARTWAP (Contact: Monica Kanellas at (508) 459-6161). For a complete description of these programs see the EOCD listing in the state programs section.

Energy Federation, Inc. (EFI)

354B Waverly Street
Framingham, MA 01701
(508) 875-4921

Contact: Bradley Steele

WEATHERIZATION MATERIALS DISCOUNT—EFI provides weatherization materials at a reduced cost to consumers.

Fair Share Development Corporation (FSDC)

180 Lincoln Street, 4th Floor
Boston, MA 02111
(617) 482-7084

HEAT—Fair Share Development Corporation administers EOER's HEAT program in Newton and Waltham. For a complete description of this program see the EOER listing in the state programs section.

Massachusetts Audubon Society

Lincoln, MA 01773
(617) 259-9500

Contact: Nancy Schalch

ENERGY EDUCATION—The Massachusetts Audubon Society offers publications on a wide range of energy conservation subjects. They also provide research and educational programs for the general public, technical support for building professionals, and training and curriculum development for middle and high school teachers.

ENERGY DEMONSTRATION PROJECTS—The Massachusetts Audubon Society operates alternative energy installations in Massachusetts, including a superinsulated and solar heated nature center in the Town of Natick (Contact: (617) 655-2296), and a large solar greenhouse and collector in the Town of Hampden (Contact: (413) 566-8034).

MASS-SAVE, Inc. (MSI)

200 Fifth Avenue
Waltham, MA 02154
(617) 890-7788
1-800-792-5260

HEAT—This agency administers EOER's HEAT program in Northern Middlesex County. For a complete description of this program see the EOER listing in the state programs section.

Menotomy Weatherization

730 Massachusetts Avenue
Arlington, MA 02174
(617) 646-1000 Ext. 4790

WAP—This agency administers EOCD's WAP program in Arlington, Lexington, Waltham, and Watertown. For a complete description of this program see the EOCD listing in the state programs section.

People's Energy Resource Cooperative (PERC)

354B Waverly Street
Framingham, MA 01701
(508) 879-8572

Contact: Bradley Steele

HEAT—PERC administers EOER's HEAT program in Southern Middlesex County. For a complete description of this program see the EOER listing in the state programs section.

CO-OPERATIVE BUYING SERVICE—PERC offers discounts to consumers on home heating oil, weatherization materials, and thermal window products.

Somerville Department of Human Services

Somerville City Hall
93 Highland Avenue
Somerville, MA 02143
(617) 625-6600

Contact: Susan Rabinowitz

ADVOCACY AND UTILITY COUNSELING—The Department provides low income Somerville residents with advice and advocacy on utility company issues.

EMERGENCY FUEL ASSISTANCE—The Department provides some low income residents of Somerville with emergency fuel assistance on a very limited basis.

South Middlesex Opportunity Council (SMOC)

75 Howard Street
Framingham, MA 01701
(508) 620-1230

FUEL ASSISTANCE, WAP, and HEARTWAP—SMOC administers these three EOCD programs in Southern Middlesex County. For a complete description of these programs see the EOCD listing in the state programs section.

Tri-City Community Action Program, Inc. (Tri-CAP)

341A Forest Street
Malden, MA 02148
(617) 322-6284

Contact: Rich Tulman

FUEL ASSISTANCE, WAP, and HEARTWAP—Tri-CAP administers these three EOCD programs in Malden, Medford, Woburn, and the surrounding communities. For information on these programs the contacts are: for Fuel Assistance (Contact: (617) 322-6284), WAP (not including the City of Melrose, Contact: Marilyn Murphy at (617) 322-4190), and HEARTWAP (Contact: Frank Nemeth at (617) 322-4190). For a complete description of these programs see the EOCD listing in the state programs section.

Nantucket County

Cape & Islands Self Reliance Corporation

397 Main Street
P.O.Box 28
Hyannis, MA 02601
(508) 775-9016
1-800-243-1616

HEAT—Self Reliance administers EOER's HEAT program in Nantucket County. For a complete description of this program see the EOER listing in the state programs section.

HEATING OIL CO-OP—By pooling their purchasing power, residents of Nantucket County can purchase home heating oil from a full service dealer at significant savings through the Cape & Islands Self Reliance Corporation's Heating Oil Co-op. The fee to join the Co-op is $10. The fee is waived for senior citizens and low income residents.

Housing Assistance Corporation (HAC)

77 Winter Street
Hyannis, MA 02601
(508) 771-5400

WAP and HEARTWAP—HAC administers these two EOCD programs in Nantucket County. For a complete description of these programs see the EOCD listing in the state programs section.

South Shore Community Action Council (SSCAC)

20 Willow Avenue
Hyannis, MA 02601
(508) 778-0870

Contact: Lisa Spencer

FUEL ASSISTANCE—SSCAC administers this EOCD program in Nantucket County. For a complete description of this program see the EOCD listing in the state programs section.

Norfolk County

Atlantic Neighborhood Center

12 Hunt Street
Quincy, MA 02169
(617) 773-1380 Ext. 338

Contact: Pat Yovino

INFORMATION AND REFERRAL—The Center provides energy conservation and weatherization information through a newsletter and meetings on energy conservation.

FUEL ASSISTANCE—The Center acts as an intake site for EOCD's Fuel Assistance Program in the City of Quincy. For a complete description of this program see the EOCD listing in the state programs section.

Fair Share Development Corporation (FSDC)

180 Lincoln Street, 4th Floor
Boston, MA 02111
(617) 482-7084

HEAT—Fair Share Development Corporation administers EOER's HEAT program in the Greater Boston and Greater Quincy areas. For a complete description of this program see the EOER listing in the state programs section.

OIL CO-OP—Members of Fair Share Development Corporation receive a discount on home heating oil and the cost of related services.

ENERGY CO-OP—Fair Share Development Corporation sells energy conservation and weatherization materials at discounted prices through its energy co-op.

People's Energy Resource Cooperative (PERC)

354B Waverly Street
Framingham, MA 01701
(508) 879-8572

HEAT—PERC administers EOER's HEAT program in Western Norfolk County. For a complete description of this program see the EOER listing in the state programs section.

CO-OPERATIVE BUYING SERVICE—PERC offers discounts to consumers on home heating oil, weatherization materials, and thermal window products.

Quincy Community Action Programs, Inc.

1509 Hancock Street
Quincy, MA 02169
(617) 471-4025

Contact: Bob Cosgrove

FUEL ASSISTANCE, WAP, and HEARTWAP—This organization administers these three EOCD programs in Quincy, Braintree, Milton, and Weymouth. For information on these programs the contacts are: for Fuel Assistance (Contact: (617) 471-4025), WAP (Contact: (617) 479-1655), and HEARTWAP (Contact: (617) 479-1655). For a complete description of these programs see the EOCD listing in the state programs section.

Self Help, Inc.

142 Main Street
Brockton, MA 02401
(508) 588-5440
Contact: Pat Foley

Richardson School
95 Pine Street
Attleboro, MA 02703
(508) 226-4192
Contact: Elaine Kirby

FUEL ASSISTANCE, WAP, and HEARTWAP—Self Help administers these three EOCD programs in Southwestern Norfolk County. For a complete description of these programs see the EOCD listing in the state programs section.

South Middlesex Opportunity Council (SMOC)

75 Howard Street
Framingham, MA 01701
(617) 235-4557

FUEL ASSISTANCE, WAP, and HEARTWAP—SMOC administers these three EOCD programs in Western Norfolk County. For a complete description of these programs see the EOCD listing in the state programs section.

Plymouth County

Cape & Islands Self Reliance Corporation

Eastern Plymouth County:

397 Main Street
P.O. Box 28
Hyannis, MA 02601
(508) 775-9016
1-800-243-1616

Western Plymouth County (including Brockton):

Durfee Union Mill Place
275 Pleasant Street, #63
Fall River, MA 02722
(508) 672-0060
1-800-345-3530

HEAT—Self Reliance administers EOER's HEAT program in Plymouth County. For a complete description of this program see the EOER listing in the state programs section.

Self Help, Inc.

142 Main Street
Brockton, MA 02401
(508) 588-5440
Contact: Pat Foley

Richardson School
95 Pine Street
Attleboro, MA 02703
(508) 226-4192
Contact: Elaine Kirby

FUEL ASSISTANCE, WAP and HEARTWAP—Self Help administers these three EOCD programs in sections of Plymouth, Norfolk, and Bristol Counties. For a complete description of these programs see the EOCD listing in the state programs section.

South Shore Community Action Council, Inc. (SSCAC)

17 Court Street
P.O.Box 3610
Plymouth, MA 02361
(508) 746-6707

FUEL ASSISTANCE, WAP, and HEARTWAP—SSCAC administers these three EOCD programs in Plymouth County. For information on these programs the contacts are: for Fuel Assistance (Contact: Lisa Spencer), WAP and HEARTWAP (Contact: Ron McKay). For a complete description of these programs see the EOCD listing in the state programs section.

Suffolk County

Action for Boston Community Development, Inc. (ABCD)

178 Tremont Street
Boston, MA 02111
(617) 357-6000

FUEL ASSISTANCE, WAP, and HEARTWAP—ABCD administers these three EOCD programs in Boston and some surrounding communities. For information on these programs the contacts are: for Fuel Assistance (serving residents of Boston, Brookline, and Newton, Contact: Constance Carey at (617) 357-6000 Ext. 269), WAP (serving residents of Boston, Brookline, Newton, Dedham, Needham, and Waltham, Contact: John Wells at (617) 427-0698 Ext. 571), and HEARTWAP (serving residents of Boston, Brookline, and Newton, Contact: John Wells at (617) 357-6000 Ext. 571). For a complete description of these programs see the EOCD listing in the state programs section.

Boston Building Materials Co-op (BBMC)

171 Green Street
Boston, MA 02130
(617) 524-1984

INFORMATION AND ASSISTANCE—BBMC provides materials to consumers for do-it-yourself residential energy conservation.

ENERGY EDUCATION—BBMC conducts workshops on weatherization, heat loss through windows, and proper insulation and ventilation techniques.

INSULATION PROJECT—Cellulose insulation costing significantly below the retail price is made available by BBMC to qualified households for rehabilitation work or for new construction projects.

Boston Fuel Consortium (BFC)

670 Centre Street
Jamaica Plain, MA 02130
(617) 524-3950

Contact: Susan Brace

FUEL OIL BUYING SERVICE—BFC offers fuel oil and oil burner services to its members at discounted prices, through local oil dealers who are under contract with BFC. Membership to BFC is open to all individuals and organizations who heat their homes or buildings with oil.

ENERGY EDUCATION—BFC sponsors energy conservation educational programs for its members and for interested community organizations.

ENERGY CONSERVATION FUND—BFC provides grants and loans to its residential members and to nonprofit agencies for energy conservation improvements.

Citizens Energy Corporation (CEC)

530 Atlantic Avenue
Boston, MA 02210
(617) 338-6300

Contact: Beverly Watts Mayhew

LOW COST HEATING OIL—CEC provides low cost heating oil to the Commonwealth of Massachusetts for distribution through the Commonwealth's Fuel Assistance Program. For a complete description of the Fuel Assistance Program see the EOCD listing in the state programs section.

City of Boston Public Facilities Department

Housing Division
26 West Street
Boston, MA 02111
(617) 725-3179

Contact: Marlena Richardson

The City of Boston has several housing programs which emphasize the installation of energy conservation measures, such as insulation and storm windows. The City's programs include:

HOMEOWNER SERVICES PROGRAM—The City provides financial and technical assistance to low and moderate income homeowners of 1-to-4 unit properties.

RENTAL DEVELOPMENT PROGRAM—The City provides financial and technical assistance to small landlords of 1-to-12 unit properties who are seeking to provide housing for low and moderate income tenants.

RESIDENTIAL DEVELOPMENT PROGRAM—The City provides financial and technical assistance to eligible buyers of city-owned 1-to-12 unit properties.

NONPROFIT PROGRAM—The City provides financial and technical assistance to selected nonprofit organizations which are providing housing opportunities through the rehabilitation of abandoned buildings.

BUILDABLE LOTS PROGRAM—The City provides financial and technical assistance to small builders and contractors who have the ability to construct affordable housing on city-owned vacant lots.

City of Cambridge Community Development and Residential Energy Department

57 Inman Street
Cambridge, MA 02139
(617) 498-9035

HEAT—The Department administers EOER's HEAT program in Revere and Winthrop. For a complete description of this program see the EOER listing in the state programs section.

City Missionary Society

14 Beacon Street
Boston, MA 02108
(617) 742-6830

Contact: Eleanor Yeo

FUEL ASSISTANCE—This organization provides emergency fuel assistance during the winter to low income residents of the City of Boston. There is a limited amount of assistance available, and it is usually given on a one-time basis.

Community Action Program Inter-City, Inc.

583 Broadway
Chelsea, MA 02150
(617) 884-6130

FUEL ASSISTANCE, WAP, and HEARTWAP—This agency administers these three EOCD programs in Chelsea, Revere, Winthrop, Melrose, and Wakefield. For information on these programs the contacts are: for Fuel Assistance (serving residents of Revere, Chelsea, and Winthrop only, Contact: Anthony Voto), WAP (Contact: Josephine Dwyer), and HEARTWAP (serving residents of Revere, Chelsea, and Winthrop only, Contact: Emily Surette). For a complete description of these programs see the EOCD listing in the state programs section.

ENERGY EDUCATION—Community Action Inter-City schedules energy conservation workshops and media presentations throughout the year.

Community Energy Partnership, Inc. (CEP)

180 Lincoln Street
Boston, MA 02111
(617) 482-6641

Contact: Paul Houlihan

COMMUNITY ENERGY ASSISTANCE—CEP provides opportunities for member community organizations to work with utilities and state agencies in the delivery of energy conservation programs. The other services which CEP offers include consulting services in research and program development, contract administration of state and utility conservation programs, marketing design and implementation, and training and technical assistance to member organizations and other clients within New England.

Fair Share Development Corporation (FSDC)

180 Lincoln Street, 4th Floor
Boston, MA 02111
(617) 482-7084

HEAT—Fair Share Development Corporation administers EOER's HEAT program in Boston and several surrounding communities, such as Chelsea, Newton, and Waltham, and in the Greater Quincy area. For a complete description of this program see the EOER listing in the state programs section.

OIL CO-OP—Members of Fair Share Development Corporation receive a discount on home heating oil and the cost of related services.

ENERGY CO-OP—Fair Share Development Corporation sells energy conservation and weatherization materials at discounted prices through its energy co-op.

Jewish Community Relations Council (JCRC)

1 Lincoln Plaza, Suite #308
Boston, MA 02111
(617) 330-9600

Contact: Marjorie Epstein

The JCRC's Energy Committee seeks to educate the public on energy matters with a focus on reducing the United States' dependence on oil and assisting low income people in the Commonwealth with their energy needs. The Committee's services include:

INFORMATION CENTER—The JCRC provides information on Israel's alternative energy projects, offers speakers on various energy issues, conducts monthly meetings with speakers, and holds discussions on a wide range of energy topics and perspectives. In addition, the JCRC monitors legislation on energy related issues.

NEWSLETTER—The JCRC publishes a newsletter, JCRC Energy News, which provides information on a wide range of developments in the field of energy, both in the United States and in Israel.

Lena Park Community Development Corporation

150 American Legion Highway
Dorchester, MA 02124
(617) 436-1900
Contact: Antoine Laurent

1353 Blue Hill Avenue
Mattapan, MA 02126
(617) 298-2570

FUEL ASSISTANCE—This agency administers this EOCD program to residents of Dorchester and Mattapan. For a complete description of this program see the EOCD listing in the state programs section.

ENERGY EDUCATION—The agency also distributes do-it-yourself energy conservation packets to individuals who are participating in EOCD's Fuel Assistance Program.

The Salvation Army

147 Berkeley Street
Boston, MA 02116
(617) 542-5320

Contact: Major Charles Williams

GOOD NEIGHBOR FUND (GNF)—Through this fund, the Salvation Army provides financial assistance across Massachusetts to eligible individuals who have utility bills (oil, gas, or electric) that they cannot pay. The fund was established by a consortium of utility companies.

FINANCIAL ASSISTANCE—The Salvation Army provides some financial assistance to individuals, to be used in the payment of utility bills. In addition, the organization provides referrals for more energy efficient housing, and energy audits and related services, for citizens in the Greater Boston area.

Southwest Boston Senior Services (SBSS)

23 Florence Street
Roslindale, MA 02131
(617) 325-6565

Contact: Mary Kirby

FUEL ASSISTANCE—SBSS takes applications for EOCD's Fuel Assistance Program from senior citizens (age 60 and over) who live in Roslindale, West Roxbury, Hyde Park, Southern Jamaica Plain and Western Mattapan, by appointment only. For a complete description of this program see the EOCD listing in the state programs section.

BOSTON ELDER EMERGENCY FUND—The SBSS provides financial assistance for energy related emergencies, by appointment only.

Worcester County

Fair Share Development Corporation (FSDC)

72 Cambridge Street
Smokestack Place, Suite #210
Worcester, MA 01603
(508) 797-5725

Contact: Karen Cathcart

HEAT—Fair Share Development Corporation administers EOER's HEAT program in Central and Southern Worcester County. For a complete description of this program see the EOER listing in the state programs section.

OIL CO-OP—Members of Fair Share Development Corporation receive a discount on home heating oil and the cost of related services.

ENERGY CO-OP—Fair Share Development Corporation sells energy conservation and weatherization materials at discounted prices through its energy co-op.

Fundamental Action to Conserve Energy, Inc. (FACE)

75 Day Street
P.O.Box 2346
Fitchburg, MA 01420
(508) 345-5385

FACE is a nonprofit, community based organization which focuses on energy conservation issues that affect the citizens in the Fitchburg area and the Montachusett region of Central Massachusetts. FACE's services include:

HEAT—FACE administers EOER's HEAT program in Northern Worcester County. For a complete description of this program see the EOER listing in the state programs section.

COMMUNITY ACTION TO SAVE HEAT (CASH)—This is a weatherization materials and installation program that is open to low income residents of the City of Fitchburg. This program provides up to $200 worth of weatherization materials to qualified applicants, with priority being given to the elderly, single parents and those citizens in the greatest need.

FACE ENERGY CO-OP—The FACE Energy Co-op offers over 30 different energy conservation products, with an emphasis on products which are low cost, high quality, and durable. Products are sold to co-op members at a discounted cost and to non-members at a price slightly over cost.

Montachusett Opportunity Council, Inc.

503 Chestnut Street
Gardner, MA 01440
(508) 342-7025

Contact: Brian Angus

WAP and HEARTWAP—The Council administers these two EOCD programs in Northern Worcester County. For a complete description of these programs see the EOCD listing in the state programs section.

COMMUNITY EDUCATION—The Council provides education and training in low cost energy conservation techniques.

OIL BURNER TUNE-UP—The Council provides oil burner tune-ups to income-eligible residents.

New England Farm Workers' Council

2 Haywood Place
31 Lake Street
Gardner, MA 01440
(508) 630-1606
1-800-248-5016

FUEL ASSISTANCE—The Council administers this EOCD program in Northern Worcester County. For a complete description of this program see the EOCD listing in the state programs section.

People's Energy Resource Cooperative (PERC)

354B Waverly Street
Framingham, MA 01701
(508) 879-8572

Contact: Bradley Steele

HEAT—PERC administers EOER's HEAT program in Southeastern Worcester County. For a complete description of this program see the EOER listing in the state programs section.

South Middlesex Opportunity Council (SMOC)

75 Howard Street
Framingham, MA 01701
(508) 478-6460

FUEL ASSISTANCE, WAP, and HEARTWAP—SMOC administers these three EOCD programs in Southeastern Worcester County. For a complete description of these programs see the EOCD listing in the state programs section.

Worcester Community Action Council, Inc. (WCAC)

340 Main Street
Worcester, MA 01608
(508) 754-7281

Contact: Meredith Stidsen-Lindquist

FUEL ASSISTANCE—WCAC administers this EOCD program in Central and Southern Worcester County. For a complete description of this program see the EOCD listing in the state programs section.

Worcester County Extension

759 Main Street
Leicester, MA 01524
(508) 892-1116

Contact: Edward Radik

CIRCUIT RIDER PROGRAM—Worcester County Extension administers EOER's Circuit Rider Program in Worcester County. For a complete description of this program see the EOER listing in the state programs section.

INFORMATION AND REFERRAL—The Extension provides general information and referrals concerning energy issues through radio and television programming (WTAG and Community Cable TV), workshops, and news articles. They also have brochures available on a wide range of topics such as: residential and agricultural energy conservation, solar heating and hot water, and wood and coal burning.

Worcester Labor Co-op

205 Millbury Street
Worcester, MA 01610
(508) 757-2238

WAP and HEARTWAP—The Co-op administers these two EOCD programs in Central and Southern Worcester County. For a complete description of these programs see the EOCD listing in the state programs section.

ELDER HOME REPAIR PROGRAM—The Co-op will repair building code violations and infiltration problems in the homes of elders (over 60).

HOME REPAIR OF WORCESTER—The Co-op offers general heat waste corrections in eligible low income households, including corrections on infiltration and insulation.

WISER PROGRAM—The Co-op offers repair and maintenance services of primary heating systems in the homes of fuel assistance clients.

Out of State

Northeast Solar Energy Association (NESEA)

14 Green Street
P.O.Box 541
Brattleboro, Vermont 05301
(802) 254-2386

Contact: Larry Sherwood

NESEA is a private nonprofit membership organization which promotes the understanding and use of solar energy and other renewable energy sources throughout the Northeastern United States. NESEA serves builders, architects, engineers, homeowners, and renters. NESEA's services include:

INFORMATION—NESEA provides energy information through workshops, publications, technical assistance, and solar advocacy programs.

PUBLICATIONS—NESEA publishes a bi-monthly magazine, The Northeast Sun. It focuses on regional solar technologies, events, and news. NESEA members receive discounts on all publications, workshops, seminars, and NESEA conferences. NESEA has local chapters and affiliates in Boston and Somerville. For information on membership contact the Brattleboro office.